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Using SonicWall Mobile Connect For iPhone and iPad

Description

Using SonicWall Mobile Connect For iPhone and iPad SonicWall Mobile Connect is an app for iPhone and iPad that enables secure, mobile connections to private networks protected by SonicWall security appliances.To get started with SonicWall Mobile Connect:

1. Install SonicWall Mobile Connect from the App Store.
2. Enter connection information (server name, username, password, etc.).
3. Initiate a connection to the network.
4. SonicWall Mobile Connect establishes a SSL VPN tunnel to the SonicWall security appliance.
5. You can now access resources on the private network. All traffic to and from the private network is securely transmitted over the SSL VPN tunnel.

Apple Product Support

þÿ1. iPhone 5 and newer running Apple iOS 5 or higher.
þÿ2. iPhone 4S running Apple iOS 5 or higher.
þÿ3. iPhone 4 running Apple iOS 4.2 or higher.
þÿ4. iPhone 3GS running Apple iOS 4.2 or higher.
þÿ5. iPhone 3G running Apple iOS 4.2 or higher.
þÿ6. iPad 2 running Apple iOS 4.2 or higher.
þÿ7. iPad running Apple iOS 4.2 or higher.
þÿ8. iPod Touch (2nd Generation or later) running Apple iOS 4.2 or hig

SonicWall Appliance Support SonicWall Mobile Connect is a free app, but requires a concurrent user

license on one of the following SonicWall solutions in order to function properly.

1. SonicWall Aventail E-Class Secure Remote Access (SRA) appliances running 10.5.4 or higher.
2. SonicWall SRA appliances running 5.5 or higher.
3. SonicWall Next-Generation Firewall appliances including the TZ, NSA, E-Class NSA running SonicOS 5.8.1.0 or higher.

Required Network Information In order to use SonicWall Mobile Connect, you will need the following information from your network administrator or IT support.

- þÿ1. Server name or address This is either the IP address or URL of the connect to.
- þÿ2. Username and password Typically, you will be required to enter yo some connections may not require this.
- þÿ3. Domain name The domain name of the SSL VPN server. SonicWall automatically determine this when it first contacts the server, or there may be multiple domains that can be selected.

Installing SonicWall Mobile Connect SonicWall Mobile Connect is installed through the Apple App Store.

1. On your iPhone or iPad, tap on the App Store icon.
2. Go to the Search tab, enter SonicWall Mobile Connect, and tap Search.
3. In the search results, select SonicWall Mobile Connect.
4. Tap Free and then Install. The app will install on your device. When installation is complete, the SonicWall Mobile Connect icon will appear on your device.

Resolution

Creating a Connection The process of creating a Mobile Connect connection is slightly different depending on which type of SonicWall appliance you are connecting to. The following sections describe how to create a connection:**Creating a Connection to SonicWall Firewall and SRA Appliances**

iPhone

AT&T
11:13 AM
SONICWALL
Connection
Add connection
SonicWALL Mobile Connect
Do you want to enable SonicWALL Mobile Connect VPN functionality?
Enable
Connection
Monitor
Settings
About

1. The first time you launch SonicWall Mobile Connect, you will be prompted to enable VPN functionality. Click **Enable**2. .

3. You will then be presented with the screen to begin your first connection. Click **Add**4. connection.5.

- Name: Enter a descriptive name for the connection.

- Server: Enter the URL or IP address of the server.

1.

2. Tap Next. SonicWall Mobile Connect will then attempt to contact the SonicWall appliance. If the attempt fails, a warning message will display, asking if you want to save the connection.

3. Before tapping Save, verify that the server address or URL is spelled correctly.

4. If SonicWall Mobile Connect successfully contacts the server, you will be prompted to enter your Username and Password (unless the server does not require this information).

5. The Domain field is auto-populated with the default domain from the server. To select a different domain, tap on Domain to display a dropdown menu of the available options.

6. Click **Save**7. .

Creating a Connection to SonicWall Aventail Appliance

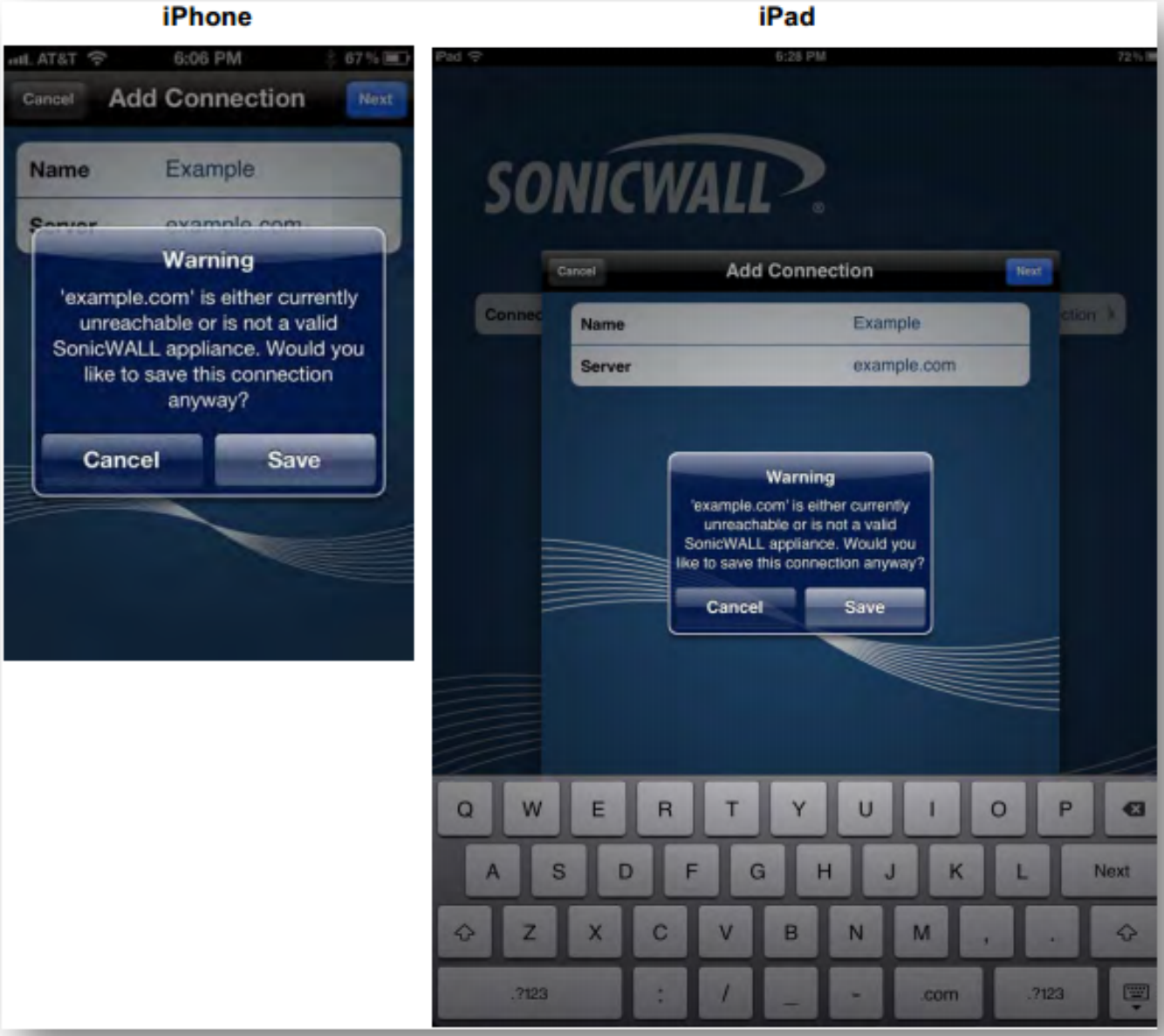
1. The first time you launch SonicWall Mobile Connect, you will be prompted to enable VPN functionality. Click **Enable**2. .

3. You will then be presented with the screen to begin your first connection. Click **Add**4. connection.5.

- Name: Enter a descriptive name for the connection.

- Server: Enter the URL or IP address of the server.

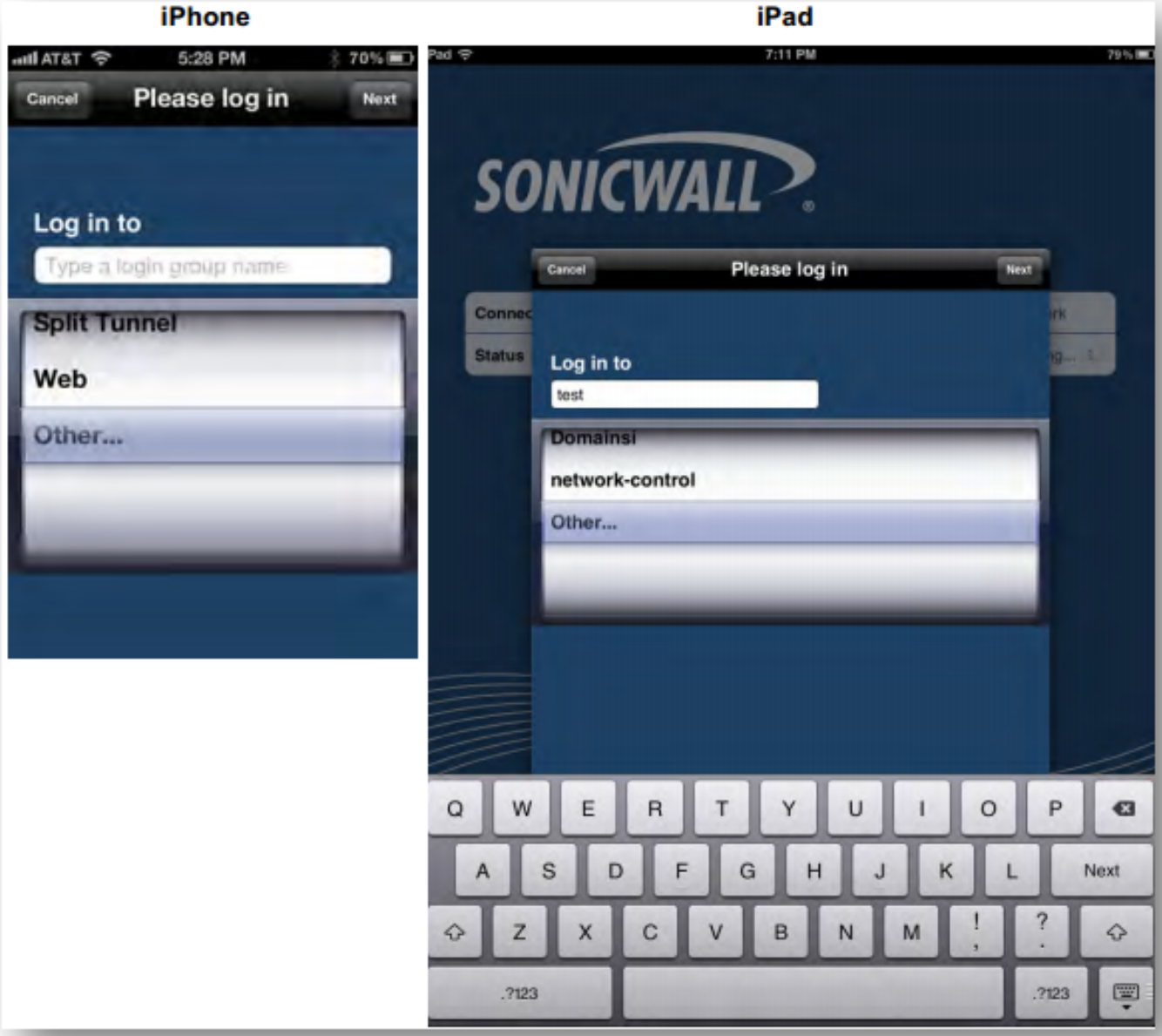
1.



2. Tap Next. SonicWall Mobile Connect will then attempt to contact the SonicWall appliance. If the attempt fails, a warning message will display, asking if you want to save the connection.

3. Before tapping Save, verify that the server address or URL is spelled correctly.

4. If SonicWall Mobile Connect successfully contacts the server, you will be prompted to select which Login Group on the appliance you want to connect to. If you do not know which **Login Group**5. to connect to, contact your network administrator.



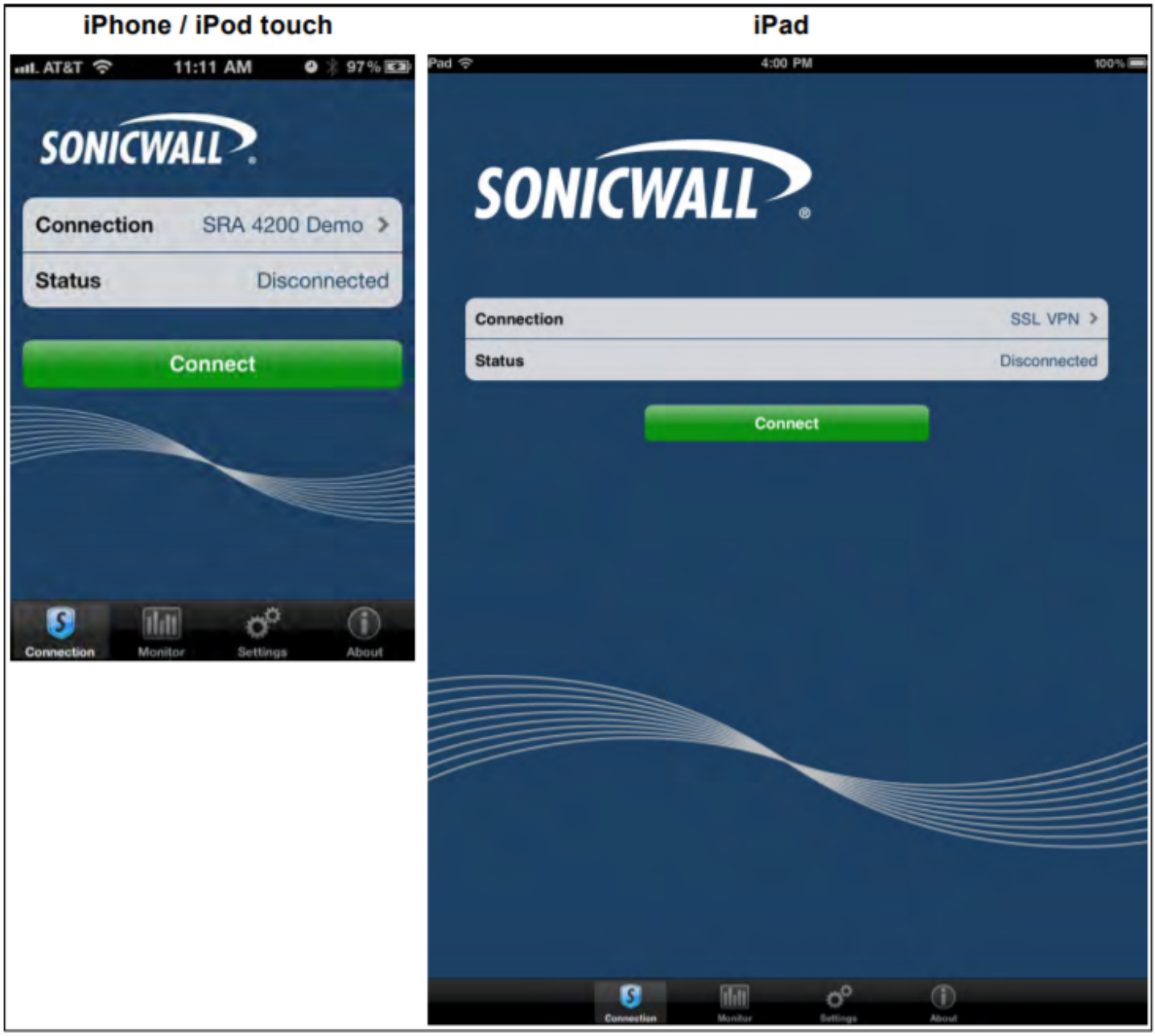
6. If the Login Group you connect to is not listed, select Other... to manually type in the group name.

7. You will then be prompted to enter your Username and Password (unless the server does not require this information).

8. Click **Login**9. .

Connecting to the Mobile Connect Server

1. After you save a new connection, the list of all configured connections displays.



2. Click on the connection in the list that you want to initiate. The Connection Status page displays. Click **Connect**3. .

4. Enter your username and password if prompted (depending on whether the SonicWall appliance you are connecting to allows for saving usernames and passwords).

5. When the connection is successfully established, the Status changes to **Connected**6. .

þÿ 7 . P r e s s t h e H o m e b u t t o n t o r e t u r n t o y o u r i P h o n e o r i P a d s h o m e s c r e e

apps to access your Internet network. The status bar at the top of the iPhone or iPad will display a VPN icon to indicate that the session is still connected.